

SERVICE FORM

RAUSCH

Contact Information

Customers' No.

Road, House Number

Company

ZIP-Code

Town

Direct Contact Person

Country

Email Address

Telephone Number

1. Which Product would you like to send in?

Serial Number

Product Name

Article Number/Reference Number/Delivery Note Number

2. The sent in product is:

New

Used

Loaner for return

mC-Series

360-Series

minCord

other

3. Desired Solution

Repair

Would you like a cost estimation*?*

Yes

No

*minCam charges a small service fee of 50 euros for a cost estimation – should increased effort be necessary, we may charge a maximum of 100 euros. The fee will be settled with when placing the order.

Replacement with a new exchange product

4. Exact description of failure/issue

Please describe the issues that occurred when using the product.

When did the issue occur?

Turned off state rarely

During use often

always

Approx. after minutes.